# Connection Through Compassion

# JEWISH FAMILY & CAREER SERVICES 2022 ANNUAL REPORT



# **MESSAGE FROM THE CEO**

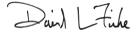
As I reflect on my first year as the Chief Executive Officer at Jewish Family & Career Services, I do so with a tremendous sense of pride in our agency and appreciation for our staff and supporters. This year, JFCS set out to improve our connections with community partners. JFCS strengthened our relationship with the Jewish Community of Louisville and added new associations and partnerships with other nonprofits and local funders. We could not have accomplished this goal without our growing community of supporters, and for that I am humbled,



David L. Finke, Ph.D. Chief Executive Officer

appreciative and optimistic for the future. In the past year, 25% of the clients we served were Jewish, 25% self-identified as black or multi-racial and 20% as LatinX, honoring JFCS's beginnings as an agency who serves everyone in our community who needs support. It is not a coincidence that we have focused on our connections with community partners to strengthen JFCS. This is the same model we use for our clients. A cornerstone to achieve our vision that everyone lives with dignity and purpose is to compassionately serve our clients as we build connections for them. It is through these connections, with our Jewish community, larger Louisville community and with everyone that we serve, that we can build compassion for others. Thank you to our staff for living our vision and mission as they serve our

clients in a holistic way. Thank you to our community of supporters, for sustaining us as we walk with others to build a more connected, compassionate community.



# **MESSAGE FROM THE BOARD PRESIDENT**

Our community may need JFCS today more than any other time during our extensive history. As I reflect on the past year, I return to our core value of kehilah (connections that strengthen individuals and build community). After COVIDplagued years forced us to isolate, JFCS has gained opportunities to reimagine its role in, and connection with, the broader community. We expand possibilities through exciting new partnerships that will introduce our services to parts of Louisville west and south of our offices at the

Louis & Lee Roth Family Center. Whether

caused by isolation, inflation, depression, trauma,

anxiety, addiction or recession, our community's



Michael N. Fine Board President, 2021-2022

breaking down barriers for our agency, our clients and ourselves.

Building and sustaining connections through genuine community is challenging, and accomplishing our goals takes work. It takes work to advocate for JFCS and the individuals and families we serve. It takes work to commit purposefully as an agency to diversity, equity and inclusion. It takes work to bring trauma-informed principles into our boardroom and offices. It takes work to invest in our staff, reconnect with

our funders and strengthen community partnerships. JFCS is ready to work, alongside our connected community, towards a Louisville where all live with dignity and purpose.

needs have only grown. By connecting to the community, connecting clients to needed resources, and connecting each of us to our core values, we are



# THE JFCS FAMILY STRENGTHENING APPROACH

# HOLISTIC | TRAUMA-INFORMED | CLIENT-CENTERED

At JFCS we believe that clients are experts in their own lives. We don't write a path for people — we walk a path with people as they identify, set and achieve their goals. We help clients meet life's challenges and support them as they learn, and build upon, the resilience that gives them purpose. Throughout this report, you'll find stories\* of how we foster connection across program areas and within the community — to provide compassionate care and expand possibilities for each person and every family in Greater Louisville.

\*names have been changed to protect privacy.

# Career & Economic Opportunity

DISCOVER WORK THAT FULFILLS YOUR POTENTIAL

# **Clinical Services**

IMPROVE YOUR MENTAL HEALTH & WELL-BEING

# Family Stability Services

GUIDANCE WHEN LIFE'S CHALLENGES INCREASE

# **Klein Older Adults**

SUPPORT SENIORS AND THEIR CAREGIVERS

# **CLINICAL SERVICES**



Dr. Sarah Roos, Psy.D.

LOOKING

FORWARD

This year, Dr. Sarah Roos, Psy.D. joined the Clinical Services team to perform court-ordered parenting strengths and needs assessments for parents involved with Jefferson County Family Court. She evaluates mental health functioning as well as individual and systemic factors that may impact an individual's ability to parent their child effectively and safely, such as housing, employment,

food security, social supports, and access to services. The assessment not only recognizes and addresses barriers but capitalizes on strengths. Families can be connected to other JFCS services for additional support overcoming barriers.



New Support Group for Parents of Transgender Children and expanding clinical and advocacy roles in LGBTQIA space.

# ONE CONNECTION AT A TIME CAREER & ECONOMIC OPPORTUNITY

Allison came to Career Services through JFCS Clinical Services after sharing that she was underemployed and didn't feel valued at her job. Her career counselor worked alongside her therapist to help Allison identify and set short-term goals, provide career counseling, job search preparation and mental health counseling. With a boost to her confidence, Allison re-entered the job market and eventually chose a position that aligned most with her goals. Allison earned a 38.7% salary increase and is now thriving in her new position.

# **JFCS NAVIGATE**

JFCS Navigate connected with local organizations like: Somali Community of Louisville, Catholic Charities, Goodwill Industries of Kentucky, Office of Vocational Rehabilitation, Louisville Hispanic Chamber of Commerce, AI Diá en Américá, Office of Globalization, Louisville Forward, and Bates Memorial Baptist Church, to expand possibilities for small business owners in Greater Louisville. JFCS Navigate's strengthened community connection will support entrepreneurs while also providing individualized assistance and guidance.



Thanks to funding from the Legacy Foundation of Kentuckiana, JFCS will introduce **LAUNCH**, a workshop-based program for young adults aged 16-24 that will help define career paths, build confidence and promote self-discovery.

# KLEIN OLDER Adult Services

William was experiencing cognitive changes that gradually began to impact daily living and safety in his home. JFCS completed a thorough assessment to define his care needs and understand William's goals. Initially, this included counseling and nonmedical homecare to support his desire to remain independent. Over time, JFCS helped William realistically look at his situation and plan for likely changes. As his condition declined, he agreed to engage family and friends in a compassionate planning process. Family Caregiver Support provided guidance and facilitated his transition into alternate living. As a result, William made a supported move to the nursing home of his choice and is receiving the care needed to manage cognitive and physical aging. Now he feels safe and enjoys opportunities for social connection while his family has relief from constant worry.

ALL KLEIN OLDER ADULT CLIENTS ESTABLISH A PLAN FOR THEIR LONG-TERM CARE.

Adding Senior Crime Victim Services to help battle elder abuse and fraud.

# FAMILY STABILITY SERVICES

# HOLISTICALLY SERVING CLIENTS

When life's challenges become overwhelming, JFCS Family Stability Services connects you to resources and services that promote long-term success and financial independence. Our case managers use an individualized, holistic approach that recognizes the strengths of our clients as the starting point for achieving goals. With compassion and support, we identify and set objectives, define barriers and discover solutions and most importantly, build resilience. Our clients do the work— our case managers simply guide them through a process to prioritize their goals, improve their well-being and fulfill their potential. Family Stability services include case management to facilitate the coordination of agency and external resources and services, crisis intervention, emergency financial assistance, food pantry and financial coaching.

THIS PAST YEAR CASE MANAGERS HELPED 67% OF FAMILY STABILITY CLIENTS INCREASE THEIR SELF-SUFFICIENCY SCORES MEASURING STABILITY IN AREAS LIKE HOUSING, EDUCATION, FINANCE AND MENTAL HEALTH.



Extending wraparound services to JFCS Navigate through funding from the James Graham Brown Foundation.

# The JFCS Family Strengthening Approach...

# WHAT WE DOBEST

Rachel and Ben first came to JFCS for weekend Chabad services that were held in the JFCS board room. The couple was struggling to make ends meet after losing their jobs during the pandemic. Through accessing multiple JFCS services they were able to expand their possibilities in a variety of ways. JFCS helped them gain assistance through SNAP, access our food pantry, and create a budget to ensure they remain stably housed. They were also connected to JFCS Navigate to explore their small business ideas and JFCS Clinical Services to manage their stress. As they continued meeting their goals, they also prioritized giving back, inquiring about volunteering in the same food pantry they utilized. By connecting Rachel and Ben to JFCS services and local resources, the compassion they received now ripples out into our community. Holistically serving clients and meeting them where they are is what JFCS does best.

# conaction

Family Stability Services:

Career & Economic Opportunity:

40

FAMILIES UTILIZED MULTIPLE JFCS SERVICES INDIVIDUALS RECEIVED CAREER & SELF-EMPLOYMENT SUPPORT

**Clinical Services:** 

339

INDIVIDUALS RECEIVED CLINICAL SERVICES **Klein Older Adults** 

SENIORS RECEIVED SUPPORT FROM JFCS TO HELP NAVIGATE THE AGING PROCESS.

**COMPASSION** 

2022 ANNUAL REPORT I 7

# **Volunteer Programs**

## **JFCS MARJORIE & ROBERT KOHN PLEDGE 13 PROGRAM**

**14 B'nai Mitzvah-aged students** began a lifelong commitment to service connected to shared Jewish values.

# JFCS TELEPHONE REASSURANCE

Staff and volunteers made **1,588 calls** to isolated seniors whose days are brightened by a caring ear and a friendly voice.

## **JFCS SONNY & JANET MEYER FOOD PANTRY**

Volunteers stock and organize the pantry, shop with and deliver food to **205 households** to battle food insecurity in Louisville.

# JFCS DORIS AND THEODORE MEYERS JFCS SHABBOS FRIENDS PROGRAM

We restarted Shabbos Friends this year at the **Forum** and **Magnolia Springs**.

## JFCS CAROLE & LARRY GOLDBERG FAMILY MITZVAH PROGRAM

This program is a great way to teach young children about the importance of performing mitzvahs. **Family mitzvah** events are scheduled throughout the year, often around the Jewish holidays of Rosh Hashanah, Passover and Hanukkah.

"My son and I look forward to Shabbos Friends each month. I also love to see how my son engages with the residents; they get so much joy from having a young child visit and he loves listening to their stories and sharing his own."

Volunteering

at **JFCS** 

HOURS OF

SERVICE

VOLUNTEERS

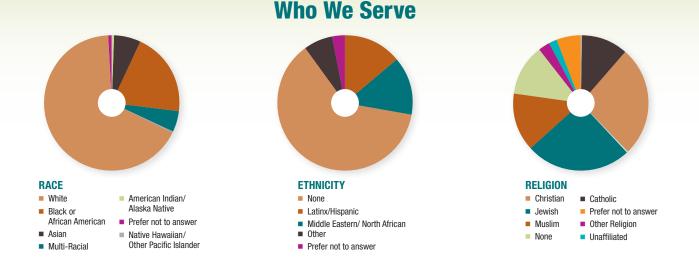
PERFORMED

- Volunteer Corey Buckman

# **JEWISH LIFE AT JFCS**

In February, JFCS announced a partnership with Project Friendship, a social service arm of Chabad of Kentucky, who works with major retailers to donate excess product. In a short time, Project Friendship has amassed pallets and truckloads of clothes, shoes and home goods that they distribute to various nonprofits throughout Louisville, including JFCS. We opened our own Friendship Corner in March, providing clothes and goods to JFCS clients in need.

In April, a devastating fire destroyed the Chabad building. While no one was physically harmed, JFCS therapists supported and provided comfort to children who witnessed the fire. We also served as compassionate neighbors and offered our Board Room for Chabad's weekend services as they rebuilt.





**The Muhammad Ali Center** 

This year we returned in-person at the Muhammad Ali Center to honor five incredible leaders, changemakers and humanitarians with the JFCS MOSAIC Awards: Faten Abdullah, M.D., Jose Neil Donis, Weiling Liu, Juan Gustavo Polo, M.D., and Frank Schwartz.



# SAVE THE DATE FOR THE 2023 JFCS MOSAIC AWARDS - MAY 16, 2023



Connecting to the Community with the return of two signature events: The Republic Bank Players Challenge & The Lillian O. Seligman Contemporary Thought Forum Series.

# **JFCS 1908 LEGACY SOCIETY**

Members of the prestigious 1908 Legacy Society have informed us of their intent to leave a bequest to JFCS or are of blessed memory and have already left such a gift.

Anonymous (6) **Billy Altman** Arlene & Bruce Belman Leigh & Russ Bird Sarah & Christopher Brice **Beverly Bromley** Shannon & Marc Charnas Mary Cleary Paula & Michael Cohn Amy & Matt Doctrow Debbie & Alan Friedman Judy Freundlich Tiell & **Robert Tiell** Bruce Gale Amy & Lance Gilbert Jane Goldstein Nicole & David Goldstein Kristal & Scott Goodman Douglas S Gordon Frankye K Gordon Abigale & Jordan Green Muriel B Handmaker

Beth Jacowitz Chottiner & Lee Chottiner Martha & Lowell Katz Sherry L & Jay "Buddy" Kaufman Lauren Kehr Lisa & Robert Klein Karen & Jay Klempner Nancy Klempner Patton, in memory of Bobbye Robinson and Irving Klempner Julie Kling Margie & Bob Kohn Jennifer Leibson Phyllis & David Leibson Cantor David Lipp Judith (z"l) & Martin Margulis Janet & Sonny Meyer Ian Mutchnick & Stephanie Mutchnick Julie Namkin & Greg Singlust Max Pearson Green Lillian Pinhas

Suzanne K Post (z"l) Stephanie Reese & Mark Silver Lisa & Peter Resnik Susan Rudy Dafna Schurr & Edwin Cohen Linda Shapiro & Robert Taylor Karen & Keith Sherman Carole M Snyder Lisa Sobel-Berlow & Benji Berlow Robin K Stratton Elaine & Ron Weisberg Leonard Wexler (z"l) Carol & Jacob Wishnia Amy T Wisotsky & Henry M Burt Sara Yamin z"l - of blessed memory



For more information about making a legacy commitment to JFCS, please contact cevans@jfcslouisville.org.

\*This listing reflects legacy commitments and previously realized legacy gifts through June 30, 2022.

# **JFCS ENDOWMENT & PROGRAM FUNDS**

Al Erlen Fund for Board Leadership

Bob Tiell/Dave Dobson Program Innovation Fund

The Bonnie L. Bizer Emergency Services Fund for Jewish Individuals & Families

The Sonny & Janet Meyer Family Food Pantry Fund The Doris L. & Theodore B. Meyers JFCS Shabbos Friends Program

The Marjorie & Robert Kohn Pledge 13 Program

The Carole & Larry Goldberg Family Mitzvah Program

The Marilyn & Alan Bornstein Fund for Family Therapy The Marjorie & Melvin Nadler Senior Homecare Fund

Contemporary Thought: The Lillian O. Seligman Forum Series

The Judy Freundlich Tiell Community Outreach Fund

The Frank & Barbara Weisberg Family Strengthening Fund

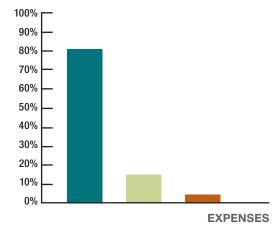


The Lifeline Community is our new giving society to recognize our most dedicated supporters and advocates. Visit jfcslouisville.org/give to learn more.



July 1, 2021 - June 30, 2022





REVENUES	61,928,466	
Fee for Service	\$303,274	16%
Government Grants	\$426,273	22%
Foundation Grants	\$852,055	44%
Jewish Community of Louisville	\$150,000	8%
Fundraising through Individual Gifts & Events	\$377,194	20%
Investments	(\$591,227)	-31%
Metro United Way	\$73,497	4%
Other	\$337,400	17%

EXPENSES	\$2,52	24,157
Program Services	\$2,032,639	81%
Administration	\$384,899	15%
Fundraising	\$106,619	4%

(\$595,691)

# CHANGE IN NET ASSETS

Net assets at beginning of year	\$7,418,160
Net assets at end of year	\$6,822,469

### 2021-2022 BOARD OF DIRECTORS

Michael	N.	Fine
PRESIDENT		

Ed Cohen VICE PRESIDENT

Helene Trager-Kusman VICE PRESIDENT

Jordan Green

Robin Stratton

Linda Shapiro AT-LARGE MEMBER Jim Ensign AT-LARGE MEMBER

Vas Abramov Pam Alaimo Corey Buckman Salli Coleman Michael Gold Ayala Golding Micah Jorrisch Dr. Lisa Klein David Kohn Carly Mason Betsy Prussian Mark Roth Corey Shapiro Derwin Webb

CHIEF EXECUTIVE OFFICER David L. Finke, Ph.D. We thank Ed Cohen and Dr. Lisa Klein for their Board services through June 30, 2022.

We welcome Melanie House-Mansfield and Dr. V. Faye Jones as Directors who began their terms July 1, 2022.

# **MISSION**

WE EXPAND **POSSIBILITIES FOR** EACH PERSON AND EVERY FAMILY **TO MEET LIFE'S CHALLENGES WITH** CONFIDENCE.

# VISION

**ALL IN GREATER** LOUISVILLE LIVE WITH DIGNITY AND PURPOSE.

# We thank these partners for their generous support.

ACF/DHHS Office of Refugee Resettlement

Jewish Heritage Fund

KIPDA







The Gheens Foundation











Department of Homeland Security • Emergency Food and Shelter National Board Program • Genentech • Kentucky Youth Advocates Lift a Life Novak Family Foundation • PNC Foundation • Community Foundation of Louisville

Delta Dental • GE Appliances • Kentucky Colonels • Mildred V. Horn Foundation • Snowy Owl Foundation • Truist • US Bank Foundation

